

Take control of your irrigation with a Rain Bird SiteControl Global Service Plan



**Global
Service
Plan**

Rain Bird's Global Service Plans enable you to stay in control, optimizing performance, controlling costs, and preventing downtime. They provide the tools you need to secure your system, keeping it up to date and running smoothly 24/7. Our dedicated team of engineers delivers remote maintenance and technical support when you need it. All plans renew automatically giving you continuous cover and complete peace of mind.



Help

- Remote troubleshooting by Rain Bird engineers minimizing downtime
- 24/7 support should your irrigation fail
- Phone support from Rain Bird Engineers during business hours
- GSP Connect - unlimited remote control application for your PC



Security




- Critical daily automatic cloud backup of your system
- Rain Bird Alert to keep you notified and protected
- Secure log ins



Technology

- Rain Bird GSP Central Control PC, monitor & UPS
- Receive latest update for your Central Control software
- Receive access to the Board Exchange Program - discounted circuit boards
- 2 Mobile Interface licences for use in the field
- Access to loan /exchange hardware



Global Service Plan (GSP) - inclusions			
Unlimited toll free phone support business hours	✓	✓	✓
Unlimited remote support*	✓	✓	✓
Central Control software pack updates	✓	✓	✓
Cloud based automated remote database back-up service*	✓	✓	✓
Access to Board Exchange program	✓	✓	✓
Access to loan / exchange equipment within 24 hours	-	✓	✓
Rain Bird GSP Spec central control PC , monitor & UPS	-	✓	✓
Apple Device for remote access	-	✓	✓
1 MI Series Professional Licence*	-	✓	✓
1 MI Series Advanced Licence*	-	✓	✓
Rain Bird Alert - Immediate automated alerts if the Central Control shuts down or goes off line	-	-	✓
Rain Bird Connect - remote access to your Central Control	-	-	✓
* Requires internet connection.			



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