



# Take control of your irrigation with a Rain Bird SiteControl Global Service Plan



**Global Service Plan**

Rain Bird's Global Service Plans enable you to stay in control, optimizing performance, controlling costs, and preventing downtime. They provide the tools you need to secure your system, keeping it up to date and running smoothly 24/7. Our dedicated team of engineers deliver remote maintenance and technical support when you need it. All plans renew automatically giving you continuous cover and complete peace of mind.



## Help and Support

- Remote troubleshooting by Rain Bird engineers minimizing downtime
- Unlimited support should your irrigation fail
- GSP Connect - unlimited remote control application for your PC



## Security





- Critical daily automatic cloud backup of your system
- Rain Bird Alert to keep you notified and protected
- Secure log ins
- Access to loan/ exchange hardware



## Technology

- Rain Bird GSP Central Control PC, monitor & UPS
- Receive software service pak for your Central Control software
- Receive access to the Board Exchange Program - discounted circuit boards
- 2 Mobile Interface licences for use in the field



Global Service Plan (GSP) - inclusions				
A Rain Bird spec PC, monitor and UPS	✓	✓	✓	✓
Unlimited remote support with internet connection	✓	✓	✓	✓
Central Control software service pack upgrades	✓	✓	✓	✓
Access to Board Exchange program	✓	✓	✓	✓
Access to loan / exchange equipment within 24 hours*	✓	✓	✓	✓
Cloud based automated remote database back-up service with internet connection	✓	✓	✓	✓
Apple iPhone or iPad mini for remote access		✓	✓	✓
1 MI Series Professional Licence with internet connection		✓	✓	✓
1 MI Series Advanced Licence with internet connection		✓	✓	✓
Rain Bird Alert! - automated email alerts if Central Control shuts down			✓	✓
Rain Bird Connect - remote access			✓	✓
Unlimited Central Control on-site GSP support				✓
<p>For further details, please refer to the Summary Terms &amp; Conditions and the GSP Service Agreement.</p> <p>* in metropolitan areas</p>				

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