

Golf Central Control Service Plans



**Global
Service
Plan**

Getting the most from a sophisticated Golf Central Control irrigation system can be a challenging task, but Rain Bird helps you every step of the way. Our Global Service Plans enable you to stay in control, optimizing performance, controlling costs and preventing downtime. They provide the tools you need to secure your system, keeping it up to date and running smoothly 24/7. Our dedicated team of engineers delivers remote maintenance and technical support when you need it.



Help

- Remote troubleshooting by Rain Bird engineers minimizing downtime
- Multi-Lingual Chat Support
- GSP Connect - unlimited remote control application for your PC



Security

- Critical daily automatic cloud backup of your system
- Remote PC Monitoring
- Rain Bird Alert to keep you notified and protected






Technology

- Receive latest update for your Central Control software
- Optional PC and Interface replacement coverage
- Professional and Advanced MI Licenses
- 20% discount on Board Exchange and hardware



Select your plan

Features	Description			
Limited Chat Support*	8 AM - 12 PM Monday – Friday Pacific Time	✓	✓	✓
GSP Auto Cloud Back-Up*	Automatic daily back-up of your Central Control database	✓	✓	✓
Board Exchange & Parts Discounts	20% discount on Board Exchange and hardware	✓	✓	✓
Extended Hour Chat Support*	4 AM – 5 PM Monday – Friday Pacific Time		✓	✓
GSP Remote*	Unlimited remote trouble shooting by GSP Engineers		✓	✓
PC Monitoring*	Protect your investment with Rain Bird's PC monitoring software. Protect against computer viruses and malware		✓	✓
GSP Mobile Interface*	Two Flow managed real-time mobile users' licenses		✓	✓
PC /interface loan	Next day PC and interface loan / replacement program		✓	✓
GSP Software Update	Get the latest update of your existing Central Control software version		✓	✓
GSP Alert-Connect*	Unlimited remote control application for your irrigation PC as well as immediate automated alerts if the Central Control shuts down or goes offline			✓

GSP Add-ons

- **GSP Plug and Play PC with a 3 Year Warranty** – Receive a Rain Bird specification PC with the latest update of your existing Central Control software version. Warranty covers the PC only. Only pay shipping and handling costs for replacements. Limit 1 PC replacement per year.
- **GSP Interface Coverage** – If your interface (MIM, MIM-Link, SDI, MDI, LDI, ICI, or ICI+) breaks or stops working, GSP will provide replacement boards via expedited shipping. Only pay for shipping and handling costs. Limit one per year.
- **Cellular Internet Package[#]** – No internet? No Problem. Receive a cellular modem for your central control PC to unlock the full benefits of your GSP plan. SIM card also included.

* Internet required. 10 Mbps upload and download speeds preferred # Performance is dependent on existing cellular coverage.



For complete peace of mind, contact your Rain Bird distributor to put your plan in place today.

Email: gsporders@rainbird.com