

IQ Control System Service Plans



Global Service Plan

Getting the most from a sophisticated irrigation system can be a challenging task, but Rain Bird helps you every step of the way. Our Global Service Plans enable you to stay in control, optimising performance, controlling costs, and preventing downtime. They provide the tools you need to secure your system, keeping it up to date and running smoothly 24/7. Our dedicated team of engineers delivers remote maintenance and technical support when you need it. All plans renew automatically giving you continuous cover and complete peace of mind.



Help

- Emergency telephone support from Rain Bird engineers during business hours
- Multilingual chat and member exclusive email support for non-urgent matters



Security

- Annual remote system maintenance



Technology

- Data plans with multiple device options






One plan, multiple devices

Convenient and comprehensive, with an IQ Control System Service Plan you can ensure all of your devices are covered with our multiple device options.

- 2-10 devices
- 11-25 devices
- 26+ devices

Select your plan

			
GSP Chat - Multilingual support from Rain Bird engineers during business hours	•	•	•
GSP Data - 12 month data plan with automatic renewal		•	•
GSP Phone - Emergency help during business hours (currently available in English, French and Spanish)		-	•
GSP Support - Member exclusive 48 hour email support for non-urgent assistance		-	•
GSP Maintenance - Pre-booked annual remote maintenance of your IQ Control System		-	•

Extension options

- GSP 24/7 - EMERGENCY support by phone to cover your critical period or event – per week
- GSP Plug and Play PC - Full Rain Bird specification preconfigured PC



For complete peace of mind, visit www.rainbird.com/service or contact your Rain Bird distributor to put your plan in place today.