



Global Service Plan for Rain Bird IQ Desktop, IQ-Cloud and IQ Enterprise



WHAT IS GSP?

GSP provides you with a comprehensive support plan for your Central Control system and the peace-of-mind that your system is protected.

From an Elite fully comprehensive cover to a basic Classic coverage.

Rain Bird has an option that will suit your needs.



INCLUDED

- Minimise downtime with rapid hardware replacement and loan equipment
- Get professional diagnosis and assistance with toll-free phone support and direct on-line access to your system
- Rapid on-site assistance
- Optional Rain Bird GSP Central Control PC

- Optional upgrade to larger monitors
- 24/7 remote support
- The latest Central Control & software service packs
- Cloud based automated data base backup
- Flexible payment options to suit your needs
- Assists with budgeting and protects against unexpected costs

*Available until 31 December 2021

| Global Service Plan (GSP) - inclusions | Elite | Classic Plus | Classic |
|---|-------|--------------|---------|
| Rain Bird GSP Spec central control PC , monitor & UPS ** | ✓ | ✓ | ✓ |
| New PC and monitor every 3 years upon renewal ** | ✓ | ✓ | ✓ |
| Second 22 inch monitor ** | ✓ | ✓ | |
| Apple iphone 12 or ipad mini for remote access | ✓ | ✓ | |
| Remote access support | ✓ | ✓ | ✓ |
| Unlimited toll free GSP phone support | ✓ | ✓ | ✓ |
| Unlimited Central Control on-site GSP support | ✓ | | |
| Access to Board Exchange program | ✓ | ✓ | ✓ |
| Access to loan / exchange equipment within 24 hours* | ✓ | ✓ | ✓ |
| Cloud based automated remote database back-up service with internet connection - IQ Desktop | ✓ | ✓ | ✓ |

For further details, please refer to the Summary Terms & Conditions and the GSP Service Agreement. *In Metropolitan areas **optional



Rain Bird Services - Freecall 1800 225 512

Email: gspservices@rainbird.com.au