

Take control of your irrigation with a Rain Bird IQ Global Service Plan



Global Service Plan

Rain Bird's Global Service Plans enable you to stay in control, optimizing performance, controlling costs, and preventing downtime. They provide the tools you need to secure your system, keeping it up to date and running smoothly 24/7. Our dedicated team of engineers delivers remote maintenance and technical support when you need it. All plans renew automatically giving you continuous cover and complete peace of mind.



Help

- Live Multilingual Chat
- Phone support during business hours
- Remote troubleshooting by Rain Bird engineers minimizing downtime
- 24/7 support should your irrigation fail



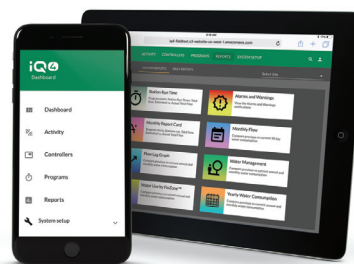
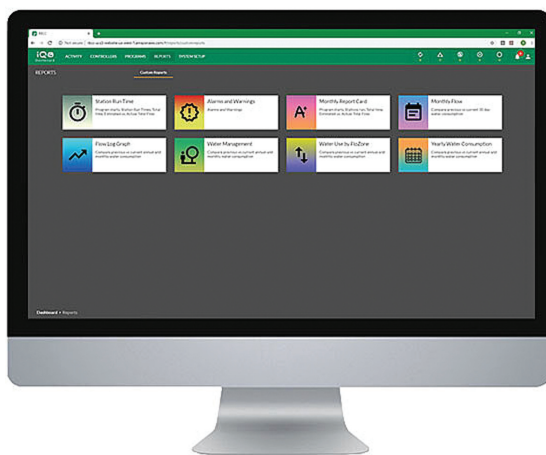
Security

- Critical daily automatic cloud backup of your system
- Secure log ins



Technology

- Receive the latest update for your Central Control firmware
- Receive access to the Board Exchange Program - discounted circuit boards






Global Service Plan for Rain Bird IQ Desktop, IQ-Cloud and IQ Enterprise

Here's what you get:

- Covers unlimited number of SIM cards
- Eligibility for remote and Factory Training
- Flexible payment options to suit your needs
- Assists with budgeting and protects against unexpected costs and surprises



Global Service Plan (GSP) - inclusions			
Live Chat support	✓	✓	✓
Toll free phone support business hours	✓	✓	✓
Ongoing firmware upgrades	✓	✓	✓
Pre booked annual remote system check	✓	✓	✓
Access to cartridge exchange program	✓	✓	✓
Remote support 24x 7	-	✓	✓
Device for remote access	-	✓	✓
1 remote training session per year	-	✓	✓
1 Factory Training Class per year	-	-	✓
New Controller every 5 years when renewing your plan	-	-	✓

Extension Options:

Rain Bird specified PC available upon request



IQ cloud



IQ Desktop



IQ Enterprise



Toll-Free : **1-866-477-9778** Email : gspgroupemails@rainbird.com