



3G to 4G IQ Cellular Cartridge Exchange Program

Cellular communication for irrigation controllers is a powerful solution to provide central control communication with consistency and ease. 3G cellular communication is being phased out in the United States and is set to be discontinued by December 2021. Current customers with 3G cartridges may experience outages as 3G is discontinued.

Customers who have purchased 3G cellular cartridges from Rain Bird will need to upgrade to the recently released 4G cellular cartridge before the 3G network is shut-down in their area. Rain Bird is offering a program that allows customers to trade in their 3G cellular cartridges for 4G cellular cartridges for an upgrade fee, direct from Rain Bird.

There are two versions of the 4G Cartridge available, one with a 4G Internal Antenna and one with a 4G External Antenna. All 3G cartridges should be exchanged with a like-antenna (internal for internal, external for external). The order form below shows the part number and price for each. The 4G Cartridges require a 4G-specific Antenna (internal or external) and will not work with a 3G Antenna. The 4G Cartridges with the External Antenna will be available in November 2020.

How can you take advantage of this? Fill out the address where the replacements should ship below and indicate how many cartridges/antennas you would like to receive in the table on the next page. Send the order form with the cartridges that you are upgrading to the following address:

**Rain Bird Corporation
Attn: Production Service Center (3G to 4G Exchange)
6991 East Southpoint Road
Tucson, AZ 85756**

When the cartridges/antennas are received, the order details will be confirmed and an invoice sent via email. The invoice can be paid by credit card, Distributor PO, check or money order. Total turn-around time is 2 weeks from receipt of the cartridges including shipping. All information below is required unless noted. If any information is missing, it will delay the order process time.

Name:		Attn:(optional)	
Street Address:			
City:	State:		Zip:
Email:		Phone:	

The upgrade fee is per cartridge.

Replacement Options	Part Number	Price	Number traded-in
4G Cartridge, Internal Antenna with 1-Year Of USA Cellular Service	IQ4614B -INT	\$805.00*	
4G Cartridge, External Antenna with 1-Year of USA Cellular Service (Available November 2020)	IQ4614B -EXT	\$890.00*	

* Applicable state and local sales tax will be added in the exchange invoice

Program Restrictions:

- The 4G Cartridge available in this program is only compatible in United States.
- Cartridges and antennas must be returned with order form and 1 for 1 replacement will be made.
- Only the cartridge(s) and antenna(s) needs to be returned. New 4G antenna and cables will be provided.
- Valid contact information (phone or email) must be provided or your request will be returned.
- Allow for a 2 week turnaround time from the receipt of your cartridges at Rain Bird to the date you receive replacements.
- If you are in urgent need to upgrade your existing equipment and are unable to incur 2 weeks without IQ communication, please contact your Rain Bird GSP representative at 520 434 6288 or IQ4Upgrades@rainbird.com for other options.
- Please note, the absence of an IQ cartridge does not prevent irrigation, only remote management.
- The 4G Cartridges with the External Antenna will be available in November 2020

Rain Bird Corporation – Landscape Irrigation Division

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