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## NCC 3G to NCC 4G Exchange Program Process

Rain Bird is pleased to announce the deployment of a program to update NCC 3G cartridges to NCC 4G cartridges via an exchange program. The process to utilize this program is as follows:

1. Determine how many cartridges you wish to exchange
2. Gather the NCC 3G cartridges from your controllers
3. Prepare them for shipping
4. Complete the Order Form:
  - a. Fill out the address where the replacements should ship
  - b. Indicate how many cartridges are being exchanged
5. Send the order form with the cartridges that you are upgrading to the following address:

Rain Bird Corporation  
Attn: Production Service Center (3G to 4G Upgrade)  
6991 East Southpoint Road  
Tucson, AZ 85756

6. When the cartridges are received, the order details will be confirmed and an invoice sent
7. The invoice can be paid by credit card, Distributor PO, check or money order
8. Total turn-around time is 2 weeks from receipt of the cartridges including shipping.

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