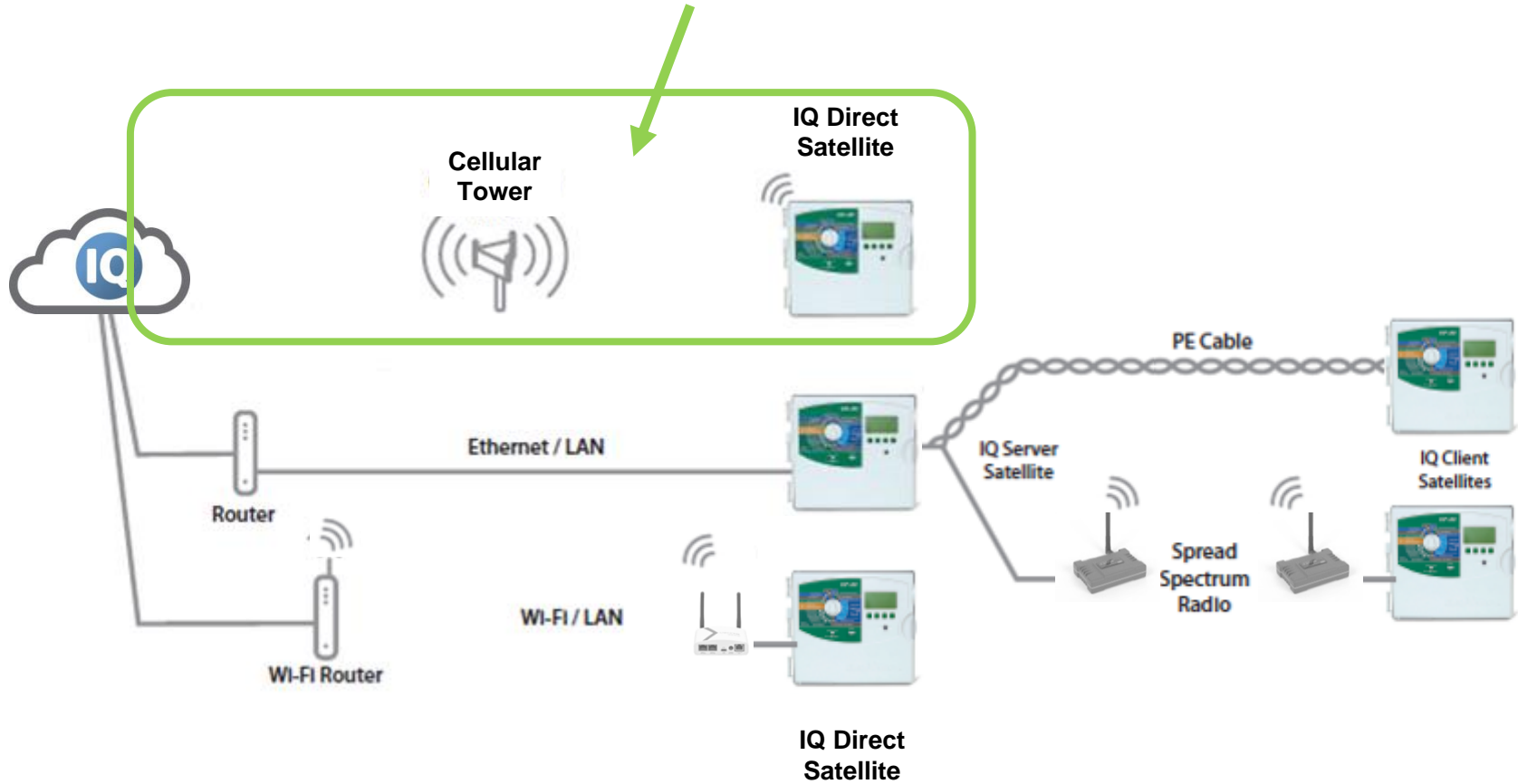




IQ NCC 4G Cartridge 3G to 4G Exchange Program

The Intelligent Use of Water.™

NCC 4G Cartridge



4G NCC Cartridge

- **The IQ Cellular Network Communication Cartridge (NCC) provides easy remote access to ESP-LX irrigation controllers**
- **Currently, Rain Bird offers a 3G Cellular Cartridge which allows the IQ Platform to communicate with ESP-LXME, ESP-LXD and ESP-LX-IVM commercial controllers.**

4G NCC Cartridge

- **The official statement is that the 3G network will remain on until at least February 2022**
- **Rain Bird has developed a cartridge with 4G-LTE communication capability**
- **The new 4G-LTE Cellular Cartridge launched in June 2020**
- **Customers can continue to use the 3G Cellular Cartridge for the next 2 years**

4G NCC Cartridge

- **The IQ Platform and ESP-LX controllers will support both the NCC 3G and NCC 4G-LTE Cellular Cartridges**
- **There is an exchange program to upgrade existing NCC 3G cartridges to NCC 4G cartridges**

4G NCC Cartridge Exchange Program

- **A cartridge exchange program will start in July 2020 for existing 3G cartridges**
 - Fill out the address where the replacements should ship and indicate which replacement option you would like to receive. Then send the order form with the cartridges that you are upgrading to the following address:
 - Rain Bird Corporation
 - Attn: Production Service Center (3G to 4G Upgrade)
 - 6991 East Southpoint Road
 - Tucson, AZ 85756
 - When the cartridges are received, the order details will be confirmed and an invoice sent. The invoice can be paid by credit card, Distributor PO, check or money order. Total turn-around time is 2 weeks from receipt of the cartridges including shipping.

4G NCC Cartridge Exchange Program

- The upgrade fee is per cartridge and can be seen in the table below.
- **NCC 4G cartridge with 1-year of cellular service (with new SIM card):** This option is for current Rain Bird cellular customers who wish to replace their service with a 1-year renewal.

Replacement Options	Part Number	Price	Number traded-in
NCC 4G Cartridge with 1-Year Of Cellular Service	IQ4614B	\$805	

4G Cartridge Exchange Program

Program Restrictions:

- Valid for customers in the United States and shipment is only available to U.S addresses.
- Cartridges must be returned with order form and 1 for 1 replacement will be made.
- Only the cartridge(s) needs to be returned. Please keep any antennas and cables.
- Valid contact information (phone or email) must be provided or your request will be returned.
- Allow for a 2 week turnaround time from the receipt of your cartridges at Rain Bird to the date you receive replacements.
- If you are in urgent need to upgrade your existing equipment and are unable to incur 2 weeks without IQ communication, please contact your Rain Bird GSP representative at 520 434 6288 or IQ4Upgrades@rainbird.com for other options.
- Please note, the absence of an IQ cartridge does not prevent irrigation, only remote management.

FREQUENTLY ASKED QUESTIONS

FAQs

- **Q: What if I have a subscription on my NCC 3G cartridge that has not expired?**
- **A: Contact GSP and the remaining time will be added to the NCC 4G cartridge subscription**