



## 3G to 4G IQ Cellular Cartridge Trade-in Program

Cellular communication for irrigation controllers is a powerful solution to provide central control communication with consistency and ease. In 2016, Rain Bird released the NCC 3G cellular cartridge for IQ systems. 3G communication is being phased out in the United States and the 3G network is set to be discontinued by February 2022. Customers who have purchased 3G cell cartridges from Rain Bird will need to upgrade to the 4G version by this time. A new NCC 4G cellular cartridge is now available to replace the NCC 3G cellular cartridge. Rain Bird wants to minimize the cost to our customers and prove our commitment to providing our customers with an upgrade path when we deploy new versions of our products. To do so, Rain Bird is offering a program that allows customers to trade in their NCC 3G cellular cartridges for 4G versions for an upgrade fee, direct from Rain Bird.

**How can you take advantage of this?** Fill out the address where the replacements should ship below and indicate which replacement option you would like to receive in the table on the bottom of this page. Send the order form with the cartridges that you are upgrading to the following address:

Rain Bird Corporation  
Attn: Production Service Center (3G to 4G Upgrade)  
6991 East Southpoint Road  
Tucson, AZ 85756

When the cartridges are received, the order details will be confirmed and an invoice sent. The invoice can be paid by credit card, Distributor PO, check or money order. Total turn-around time is 2 weeks from receipt of the cartridges including shipping.

Name:		Attn:(optional)	
Street Address:			
City:	State:	Zip:	
Email:		Phone:	

The upgrade fee is per cartridge and can be seen in the table below.

**NCC 4G cartridge with 1-year of cellular service (with new SIM card)**

Replacement Options	Part Number	Price	Number traded-in
NCC 4G Cartridge with 1-Year Of Cellular Service	IQ4614B	\$805	

## **Program Restrictions:**

- Valid for customers in the United States and shipment is only available to U.S addresses.
- Cartridges must be returned with order form and 1 for 1 replacement will be made.
- Only the cartridge(s) needs to be returned. Please keep any antennas and cables.
- Valid contact information (phone or email) must be provided or your request will be returned.
- Allow for a 2 week turnaround time from the receipt of your cartridges at Rain Bird to the date you receive replacements.
- If you are in urgent need to upgrade your existing equipment and are unable to incur 2 weeks without IQ communication, please contact your Rain Bird GSP representative at 520 434 6288 or [IQ4Upgrades@rainbird.com](mailto:IQ4Upgrades@rainbird.com) for other options.
- Please note, the absence of an IQ cartridge does not prevent irrigation, only remote management.

**Rain Bird Corporation – Landscape Irrigation Division**

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