



Supporting Our Customers at *Every Level*

Complementing our existing support offerings, Rain Bird® has added a team of Field Service Engineers (FSE's) in order to give you the highest level of assistance when you need it most. Our FSE's aren't afraid to get hands-on and dig into the details of any irrigation-related challenge.

No matter how complex an issue might seem, contact them today to be impressed with their knowledge and problem-solving skills!

MEET THE TEAM

Zach Launius

Field Service Engineer – *South Region*

Covering the Texas and Oklahoma Territories, Zach has 15 years of green industry experience, and knows Central Control inside and out after deploying it to almost 50 different sites prior to joining Rain Bird!



Todd Martin

Field Service Engineer – *Florida Region*

With experience dating back to the early 90's in the golf industry, and more recently focusing on landscape install and maintenance, Todd has a serious pedigree of precise deployment of LX Controllers and Central Control.



Derek Montroy

Field Service Engineer – *Southern California*

A 20 year Marine Corps Veteran, Derek knows how to handle a challenging situation. With ample Central Control experience in the commercial landscape industry, Southern California is lucky to have him as a resource!



Contact Pro Support for troubleshooting, and issues can be escalated to FSE's as needed

1-800-396-5166 or prosupport@rainbird.com

